

Vegans Against World Hunger

Privacy Policy

1. Introduction

Vegans Against World Hunger (VAWH) ("We") are committed to protecting and respecting your privacy, whether you are a volunteer, a supporter, a beneficiary or a member of the public.

This policy sets out how the personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For the purpose of the Data Protection Act 2018 (the "Act") and the General Data Protection Regulation (GDPR), the data controller is Vegans Against World Hunger.

2. Information we may collect from you

We may collect and process the following data about you:

- Information that you provide by filling in forms on our website www.vegansagainsthunger.org ("our site"). This includes, but is not limited to, information you provide when making a donation, purchasing merchandise, applying to volunteer or contacting us to ask a question or make a comment. The information you provide to us may include your name, organisation name, address, e-mail address, phone number, photographs, and financial and credit or debit card information.
- If you contact us, we may keep a record of any correspondence.
- From time to time, we may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them.
- We may track which parts of our website you visit.

3. Cookies and IP addresses

We may collect information about your computer or device, including your IP address, operating system and browser type, for system administration. This is statistical data about our users' browsing actions and patterns when using our website and does not identify any individual.

How we use cookies

A cookie is a small file placed on your computer's hard drive. It enables us to identify your computer as you view different pages on our website. Cookies allow us to store

your preferences to present content and functions that are specific to you. They also enable us to see information like how many people use the website and what pages they tend to visit. They help us to improve our site and to deliver a better and more personalised service. They enable us:

- To estimate the size of our audience and how they use our site.
- To store information about your preferences, and so allow us to customise our site according to your individual interests.
- To speed up your searches.
- To recognise you when you return to our site.

Refusing cookies

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse any cookies being stored on your device. However, if you select this setting you may be unable to access certain parts of our site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you login to our site.

4. Your security and where we store your personal data

We will always hold your information securely. The data that we collect from you may be transferred to, and stored at, one of our suppliers; for example, PayPal UK will store your bank card number, name and address when you make a donation or buy from our shop. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy.

When making a donation or buying from our shop, secure encryption is used so that all of your personal information, including bank card number, name and address, cannot be read by another party as it is transmitted via the Internet. However, despite all of our precautions, and those of our suppliers, the transmission of other information via the internet cannot be 100% guaranteed, so any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

5. How we use your information

We use information held about you in the following ways:

- To process donations
- To process payments for merchandise purchases
- To arrange shipping of merchandise
- To ensure that content from our site is presented in the most effective and easily understandable way for you and for your computer

- To provide you with information (such as our newsletter) where you have consented to be contacted for such purposes.

6. Disclosure of your information

We never sell, share or disclose your personal information to third parties unless it is necessary to process payments and arrange shipping of merchandise.

The only exceptions to this are:

- If we have a duty to disclose or share your personal data in order to comply with any legal obligation
- In order to enforce or apply our terms and conditions and other agreements
- To protect the rights, property, or safety of VAWH or others
- We may provide anonymised data (for example, information about age, ethnicity, gender and/or postcodes) to third parties, for instance for the purposes of cross-organisational reporting and to help measure our effectiveness.

7. Your right to refuse contact

It is your right to ask us not to contact you and you can do so by contacting us at info@vegansagainsthunger.org or via the [Contact Form](#).

8. Following links to and from our site

Our website contains links to other websites. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

9. Access to your information

You have the right to access the information we hold on you. You can request access to this information by contacting us at info@vegansagainsthunger.org or via the [Contact Form](#).

10. Contact

Questions, comments and requests regarding this Privacy Policy are welcomed and should be addressed to info@vegansagainsthunger.org or using the [Contact Form](#).

11. Policy Review

This Privacy Policy was updated on 23rd June 2020. This policy will be reviewed from time to time and the latest version will be published on this website.